

GENERAL TERMS AND CONDITIONS (GTC) AND PRIVACY POLICY

Effective: From June 16, 2026, until further notice

1. Service Provider Information

Name: Orsolya Tódori

Registered office: 1183 Budapest, Ráday Gedeon utca 66.

Tax ID: 91581691-1-43

Website: www.todororsi.com

Email: info@todororsi.com

(hereinafter: Service Provider)

2. Scope of the General Terms and Conditions

These General Terms and Conditions govern the use of the www.todororsi.com website, as well as the use of digital products, online course materials, downloadable books, individual consulting services, training courses, workshops, and self-awareness development services available through the website. By using the website or placing an order for a purchase or service, the user accepts the provisions of these Terms and Conditions.

3. Services and Products

The following products and services are available on the website:

Access Consciousness® sessions, downloadable digital books and publications, online courses, workshops, consulting services, individual or group development programs, self-awareness and skill-building services. Detailed descriptions of the products and services can be found on the respective product pages.

4. Purchase Process

The customer selects the desired product or service. The customer provides the necessary billing information. Payment is processed through the Stripe online payment system. The customer receives an electronic confirmation of the successful payment. For digital products, access or the option to download is provided electronically. For services, the method of fulfillment is agreed upon separately. The contract is concluded electronically.

5. Payment Terms

Payments are processed through Stripe's secure online payment system. The Service Provider does not process or store credit card information. Stripe's data processing is governed by its own privacy policy.

6. Special Provisions Regarding Digital Products

Digital products (e-books, downloadable materials, online course materials) are protected by copyright. The customer is authorized to use the product solely for personal use.

The following are prohibited: reselling, copying, publicly distributing, transferring to third parties, or using the content for commercial purposes without the Service Provider's prior written consent.

7. Right of Withdrawal

When purchasing digital content, the consumer acknowledges that they may lose their 14-day right of withdrawal once performance begins, provided they expressly consented to this during the purchase.

In the case of services, the exercise of the right of withdrawal is governed by the provisions of applicable consumer protection laws.

8. Disclaimer of Liability

The content on this website is intended for educational, developmental, and informational purposes.

The services do not constitute:

health care,

psychotherapy,

medical advice,

legal or financial advice.

Participants take part in the programs and apply the methods learned there at their own risk.

8.1 Consumer Statement Regarding Digital Products

By finalizing the order, the customer expressly consents to the delivery of the digital content (e-book, downloadable material, online course material, or other digital product) commencing immediately following the purchase.

The customer acknowledges that by giving this consent, they forfeit their 14-day right of withdrawal without cause under applicable consumer protection laws.

8.2 Provisions Regarding Counseling, Development, and Treatment Services

The counseling, self-awareness, skill-building, treatment, and educational services provided by the Service Provider do not constitute medical, psychological, or psychotherapeutic care.

The participant acknowledges that the outcome of the services depends largely on individual participation and cooperation; therefore, the Service Provider does not guarantee any specific result or change in life circumstances.

8.3 Cancellation Policy

For individual counseling, consultation sessions, or any treatment:

- Cancellations made more than 48 hours in advance are free of charge.
- For cancellations made within 48 hours, 50% of the service fee may be charged.
- For cancellations made within 24 hours or in the event of a no-show, the full fee may be charged.

Specific cancellation policies for workshops and courses are listed in the description of the respective event.

9. Copyright

All content, documents, training materials, videos, audio recordings, and downloadable materials on this website are protected by copyright.

All rights reserved.

10. Privacy Policy

10.1 Data Controller

Data Controller: Orsolya Tótori, sole proprietor

Registered Office: 1183 Budapest, Ráday Gedeon utca 66.

Email: info@todoriosi.com

10.2 Scope of Processed Data

The following data may be processed during the use of the website:

- name,
- email address,
- phone number,
- billing information,
- purchase history,
- IP address,
- technical data,
- cookie data

10.3 Purpose of Data Processing

The purpose of data processing is:

- maintaining contact,
- fulfilling the contract,
- billing,

- providing digital products,
- providing services,
- operating customer service,
- complying with legal obligations.

10.4 Legal basis for data processing

- performance of a contract,
- compliance with a legal obligation,
- legitimate interest,
- consent.

10.5 Data Processors

The Service Provider may use the following types of data processors:

- Stripe (online payment),
- web hosting provider,
- billing system,
- accountant,
- email service provider.

10.6 Data Retention

The Service Provider retains the data contained in accounting documents in accordance with applicable laws. Contact information is processed until the purpose is fulfilled or consent is withdrawn.

10.7 Rights of Data Subjects

The data subject has the right to:

- request access to their data,
- request rectification,
- request erasure,
- request restriction of processing,
- request data portability,
- object to the processing of their data.

10.8 Remedies

The data subject may file a complaint with the National Authority for Data Protection and Freedom of Information.

Address: 1055 Budapest, Falk Miksa Street 9-11.

Website: www.naih.hu

11. Cookie Policy

This website uses cookies to ensure proper functioning, improve the user experience, and for statistical and marketing purposes. Users may manage their cookie preferences via the cookie management interface.

12. Final Provisions

These General Terms and Conditions and the Privacy Policy are governed by the laws of Hungary.

The Service Provider reserves the right to amend this document. The current version will always be published on the website.